

A woman with curly hair, wearing a light blue shirt, is smiling and holding a smartphone. The background is a soft, out-of-focus indoor setting.

## **Shared Branch transactions are now easier and more secure than ever!**

If you bank at one of our Shared Branch locations, a teller can now identify and authenticate members in the branch using a QR code and one-time passcode multi-factor authentication verification. This additional layer of authentication – called IDCheck – will be used for loan payments, cashier's checks, deposits, withdrawals, transfers and account inquiries.

## When you visit a Shared Branch location, follow these simple steps:

1. Scan the QR code located in the branch or visit [verify.coop.org](https://verify.coop.org).
2. Select your credit union's name from a drop-down list.
3. Enter your member number and the last four digits of your social security number.
4. Upload a photo of your ID and take a selfie. **Tip:** Save your validation for an even quicker experience next time!
5. Show your one-time passcode to the teller (passcode is valid for 20 minutes).

